

RGVCU

Connection

July 1, 2021

*No Payment for 90 Days! Special terms and conditions. Subject to credit approval. Auto loan rates between 1.99%-18% APR. Loan rate may vary due to credit history, loan terms and other factors. *90 Day No Payment to well qualified members. APR – Annual Percentage Rate. Promotional rate valid 5/1/2021-8/24/2021. See loan department for details.

Helpful Steps.

It's Me 247 (Online Banking)

All members will have to **re-enroll** in this service when you access it for the first time.

Username (4-5 digits): Your RGVCU Account Number (no leading zeros or last digit included on checks)

Passcode (8 digits): Last 4 numbers of your social security and four-digit birth year.

Example: Account Number # 0000**12345**0 | SS ### ## 1234 | Birthday 02/11/1900

Username: 12345 Passcode: 12341900

You will then be promoted to "Change my Passcode".

- •Important Do not save your password via your internet browser. Saving your password will prompt you to reset a new password every time you login.
- If you click "Forgot Password" after re-enrollment, you will be prompted to answer your security questions and will be prompted to reset your password.

See page 2 for Helpful Step on our Mobile App and CU*Talk.

Mailing Address:

1221 Morgan Blvd., Harlingen, TX 78550

Main Phone Line: (956) 423-5792

Website: www.rgvcu.coop

Email: contactus@rgvcu.coop

CU*Talk: (833) 328-0163

Business Hours:

1221 Morgan Blvd. - **Harlingen** 4321 W. Expressway 83 - **Harlingen** 345 N. Williams Rd. - **San Benito**

Lobby:

M: 9:00a.m. - 5:00p.m. T: 9:00a.m. - 5:00p.m. W: 10:00a.m. - 6:00p.m. TH: 9:00a.m. - 5:00p.m. F: 10:00a.m. - 5:00p.m. SAT (Morgan): 9:00a.m. - 12:00p.m.

M-F: 7:30a.m. - 6:00p.m. SAT: 8:00a.m. - 12:00p.m.

Business Hours:

7449 S. IH 69 - **Lyford** 117 E. Colorado Ave. - **Rio Hondo**

Lobby & Drive Thru:

M: 9:00a.m. - 5:00p.m. T: 9:00a.m. - 5:00p.m. W: 10:00a.m. - 6:00p.m. TH: 9:00a.m. - 5:00p.m. F: 10:00a.m. - 5:00p.m.

Holiday Closures

Monday, July 5, 2021 Independence Day (Observed) Monday, September 6, 2021 Labor Day

2021 Scholarship Recipients

Congratulations to the following high school seniors!

Araceli Guerra - Lyford HS RGVCU Scholarship Recipient

Camille Lizada - Harlingen HS South Sue Bennett Scholarship Recipient

Kelly Cash - Harlingen HSSonny Brazil Scholarship Recipient

Reanne Fraga - La Feria HS Leonard Leal Scholarship Recipient

Helpful Steps.

Mobile App Now Available

Our free updated mobile app is available for iOS and Android devices. Members can search RGVCU Mobile, RGVCU or RGV Credit Union via our playstore.

CU*Talk (Automated Telephone Banking)

- 1. Call (833) 328-0163
- 2. Enter your RGVCU Account Number
- 3. Enter your temporary PIN (last four #s of the primary Social Security number), then press #
- 4. You will be prompted to enter a new PIN, then press #
- 5. Confirm your new PIN

From this point forward, CU*Talk will guide you through each step, depending on the transaction you wish to complete.

6. Please note your 3-digit suffix number will be either 000 (savings) and 091 (checking) To hear a brief tutorial about CU*Talk press zero (0) and * (star) to return to the main menu.

Contact RGVCU if you have any other questions or need further assistance.





as low as Fixed Rate No Annual Fee Solution Appears

*Special terms and conditions. Rates shown are the lowest available.

Actual rate may vary due to credit history, loan terms and other factors.

APR - Annual Percentage Rate.

Discover the money-saving benefits with your RGVCU Checking Account.

Start your journey		Is earning interest important to you?	Do you have a cell phone or look for deals when you shop?	Do you want a low cost account with basic benefits?
		Grande Checking	Valley Checking	Checkless Checking
Ę.	Anywhere Banking Tools Ordine harking, mobile harking, bill pay, debit card and estatement.	~	*	~
Name of Street	Check Options	Free Checks Seniors receive four (4) free boxes of checks per year (timit of 1 box per quarter).	Discounted Checks Seniors receive checks at a discounted price.	No Checks Members cannot write a check from this account.
(\$)	Buyer's Protection and Extended Warranty ⁽²⁾ here are protected for up to \$2,500 per item if theft or acceleral breakage occurs during the first 180 days of porchase, using your llacking thecking account.	✓	~	
0	ID Theft Aid. Includes identity restoration & payment card resolution, personal identity theft benefit, credit monitoring & credit report, credit score & scoretracket, score samulator, and identity monitoring.	~	~	
6	Roadside Assistance Available 24/7 and free to use, up to \$80 in covered service charges.	~	✓	
\$	Health Savings Card Save money on prescriptions, eye exams, frames, lenses and hearing services.	~	~	~
	Cell Phone Protection [□] Receive up to \$600 per claim (\$1,200 per year) if your cell phone is broken or stokes.	~	~	
٥	Shop Local, Save Local with BaZing Savings Local discounts and national retailer deals to save you money on shopping, diring, travel & more.	~	~	~
الثا	\$10,000 Travel Accidental Death Coverage ² Peace of mind for the unexpected.	~	~	
6%	Great Interest on Your Checking Balance Our best checking rate when you maintain an average daily balance of \$100.	~		
0	Safe Deposit Box Rental #5.00 off Safe Deposit Box Rental.	~		
1 lidge to be area, and continue, include a fee body to benefit. I become probes on NEX ADVISES and HISTORY SECTION IN INCLUDING THE INCLUDING SECTION IN IN		\$6 monthly fee.	Only \$4 per month.	No monthly fee when you enroll in eStatements; otherwise \$2.

Privacy Policy

The Privacy Policy is now available on our website under the "About" tab. This notice can be mailed upon request. For more information please contact RGV Credit Union.